Durham Police Department

2009 Annual Report







Thresholds

Message from the Chief



Chief Jose L. Lopez, Sr.

Taking the oath...responding to an incident...encouraging a youth...patrolling the community...acquiring in-service training. Each act of duty is a threshold – a gateway to enhanced service delivery and strengthened police-community relationships.

Reflecting back on the various meetings, community events, commemorations and trainings I participated in as Chief of Police in 2009, I literally and figuratively crossed many thresholds. Each instance I visited a classroom, presented an award, or gave an interview was much more than a job task. Each reflects my steadfast commitment to the Durham community, the continued advancement of the Durham Police Department (DPD) and the ideals of the law enforcement profession.

Literally, hundreds of DPD employees and Durham residents crossed new thresholds during the fiscal year with the relocation of substations in four police districts. The new Central District Substation, approved by voters

in the City's 2005 municipal bond referendum, is the first dedicated and designed space for the Central District since the district was formed in February 2001.

The collective effort of the approximately 600 sworn and civilian employees of the Durham Police Department to deliver outstanding law enforcement services was validated by results from the 2009 State of Durham's Image Survey facilitated by the Durham Convention and Visitors Bureau. By a margin of 4-to-1, residents felt the department is working closely with the community. More than 61% of residents polled believe the department is doing a good job of protecting and serving Durham – the highest level since polling began in 2005.

Challenges during the year included the slowed national economy which contributed to sizeable budget constraints throughout the department. Also, staff and citizens alike were reminded of the courageous sacrifice officers make each day when Officer Damon Youmans suffered lifethreatening injuries while responding to a shots fired call July 2, 2009.

We were pleased, however, that in 2009 reported crime dropped in all violent crime categories and in two of three property crime categories. Burglaries were the only Part I crime to show an increase during the year – a trend DPD aims to stem with strategic enforcement initiatives and increased community engagement.

The Durham Police Department remains vigilant to protect and serve our community. We are committed to crossing every threshold with professionalism and honor.

To

Jose L. Lopez, Sr. Chief of Police

DPD Hosts NC Chief's Conference

The Durham Police Department put out the welcome mat for more than 100 police chiefs from across North Carolina who attended the Winter Conference of the NC Association of Chiefs of Police (NCACP) January 11-14, 2009. As host agency of the conference (held at the Sheraton Imperial Hotel), DPD organized Opening Ceremonies and off-site events like the Host Chief's Dinner Event. "The conference was a wonderful opportunity to showcase the department and some of the community's cultural and historical treasures," says Durham Police Chief Jose Lopez, Sr., who enthusiastically bid to host the conference. DPD staff, and many of the department's corporate partners, put forth extraordinary effort to provide conference attendees and guests enriching experiences during their visit to Durham.

NCACP seeks to foster police cooperation, unity of action and the exchange of information and experience among police officers of North Carolina. Session topics of the 2009 Winter Conference included: Computer Crime; Effective Budget Strategies in Hard Economic Times; Legal Rights and Responsibilities of Management; Recruitment, Retention and Turnover of Police Personnel; and Working with State Legislators.

CONFERENCE FEEDBACK

I want to take this opportunity to thank you and your staff for the wonderful hospitality extended to me during the 2009 North Carolina Chiefs of Police Conference. Being from the northwestern part of the state, I do not get the chance to visit Durham very often. I can tell you, being in your city for the short time I was there, makes me want to come back. Everyone was very friendly and extremely courteous. I enjoyed every minute.

-Chief Robert D. Bowlin, Wilkesboro Police Department

I just wanted to drop you a line and thank you for an excellent conference. You and your staff did an outstanding job for NCACP under some tough economic conditions that are currently prevailing. The facilities and programs were excellent. Please express to all those involved my appreciation for their hard work.

—Chief Glen B. Allen, Clayton Police Department

I just wanted to express my appreciation for your gracious hospitality and hard work hosting the Chief's conference. Your efforts made it an enjoyable event. Please convey my thanks to all of your personnel who worked so hard to make it a success. Their dedication and professionalism are a credit to you, your agency, and our profession. —Chief Woody Chavis, Kannapolis Police Department



DPD Honor Guard opens NCACP conference with posting of colors.





Mrs. Rebecca Lopez facilitates lunch session for spouses of chiefs.

DPD Choir sings national anthem during opening festivities of the NCACP conference.

Entrances

Welcoming Work Spaces

In 2009 DPD moved three of its substations to new locations: District 1 (921 Holloway Street); District 3 (8 Consultant Place); and Central District (516 Rigsbee Avenue, downtown). In addition to the relocation of District 2's substation in October 2008, these moves provided larger, more functional and better-equipped workspaces for about 350 police employees and enabled the department to reduce the total number of leased properties by eight. Also the new sites are more accessible and more inviting to the public. Each features more spacious meeting areas for police and citizens as well.

The Central District substation, formerly an auto parts store, was funded as approved by voters in the City's 2005 municipal bond referendum. Transformed to a 15,000 square foot police substation, the facility accommodates Central District patrol squads, the Forensics Unit and special units including K-9, Bicycle Unit, Traffic Services and a portion of the Motorcycle Unit. The facility features "green" technology such as dimmable compact fluorescent lighting, motion activated switches and remote HVAC control; space for new and growing functions like Computer Forensics, Video Enhancement, Latent and Ballistic Examination; and a mass storage system to organize and archive fingerprint and photo files.

Prior to relocating in June 2009, District 1 employees had been without a substation since March 2008 when they had to vacate their location at 2400 Holloway Street due to mold and ventilation issues. District 1 administrative staff and officers literally squeezed into temporary offices at Police Headquarters until a suitable location was found and renovated. In addition to the district's patrol squads, investigators, High Enforcement Abatement Team (HEAT) Unit and administrative support staff, District 1's new 16,000 square foot substation houses the department's Community Services Bureau (including Crime Prevention, Victim Services, Gang Resistance Education and Training (GREAT) Unit and Project Safe Neighborhoods), interview rooms, workrooms for specialized units, storage capabilities, and room for expansion.

The new District 3 substation boasts of 7,000 square feet – nearly fifty percent larger than the former location (at the Shoppes at Lakewood). Work space is provided for patrol squads, investigators, the district's HEAT Unit and administrative support staff.

Security Takes Center Stage

DPD contributed much to the overwhelming success of the inaugural season of the Durham Performing Arts Center (DPAC) in 2009. At every DPAC event DPD commits a minimum of three bicycle officers to static posts in the



A May 15, 2009 Ribbon Cutting and Reception, jointly hosted by DPD and Downtown Durham, Inc., commemorated the opening of the new Central District substation located at 516 Rigsbee Street.

The relocation of the District 1 substation to 921 Holloway Street was formally observed with a Grand Opening and Community Day event on June 27, 2009.

immediate area of the venue. These officers provide a highly visible security presence that enhances patrons' entertainment experiences by deterring criminal activity.

Long before DPAC's first performances, DPD administrators and DPAC management met regularly to formulate strategies for security, traffic and parking management. Particular attention was devoted to ingress and egress of DPAC patrons in the occurrence of simultaneous events at the Durham Bulls Athletic Park and other nearby downtown attractions. The increasing volume of event programming in Durham's downtown area will necessitate continual review and assessment of security and traffic flow.

Hollywood Comes To Headquarters

DPD literally and figuratively played a major role in the *Main Street* movie filmed in Durham in April and May 2009. Not only was a central character (played by Hollywood actor Orlando Bloom) outfitted in a Durham police uniform throughout the movie. Behind the scenes, countless staff hours were devoted to working closely with the film's location manager to obtain special event permits over the five-week filming period. "Permits were necessary to facilitate filming at various locations throughout the city to ensure site safety, security and traffic control," says Lt. Anthony Marsh who managed the effort. "There were

continual last-second changes and security needs." Marsh recalls that filming started on Dillard Street near Liberty Street and progressed down Main Street throughout Durham's city center. "A mock police station was created inside the old Duke Rice Diet Center on Trinity Avenue," adds Lt. Marsh. "Some filming was done in a warehouse in the 300 block of N. Duke Street, and two locations on Linwood Avenue near Colfax Street. A soundstage was even constructed in a Cheek Road warehouse. For space reasons, however, the climatic exterior scene was relocated from Highway 147 to a lightly used portion of I-540 just inside Wake County."

DPD's extra work load, the production's many permit requirements and logistical changes were well worth it. Durham gained \$4.2 million in revenue from the filming of *Main Street* according to a post production analysis conducted by the Durham Convention and Visitors Bureau.

NNO, Doorway to Safer Neighborhoods

In 2009 hundreds of DPD officers, employees and law enforcement partners made visits to more than 80 Durham neighborhoods across the city as part of National Night Out (NNO) on Tuesday, August 4. The National Association of Town Watch ranked DPD #9 nationwide among hundreds of similar-sized cities observing *America's Night Out Against Crime* in 2009.



An open house celebration was held May 16, 2009 to formally observe the relocation of the new District 3 substation to 8 Consultant Place.

Bike Officer Lesley Amgrogi-Kirkman cycles past the Durham Performance Arts Center.

Pictured with Hollywood actor Orlando Bloom (center), DPD officers appeared as extras in the movie Main Street filmed in Durham - Sgt. Daniel Edwards, M.O. Dave Frey, M.O. Frank Core, Lt. Robert McLaughlin, Ofc. Michael Chamberlin, Cpl. Ronald Wiggins and Cpl. Brian Schnee.

Starts

NCCRI Goes Citywide

The North Carolina Child Response Initiative (NCCRI) provides a system of coordinated mental health consultation and police outreach to children and families who have witnessed or experienced traumatic events. In July 2009 NCCRI, a joint collaboration of the Durham Police Department and the NC Center for Child and Family Health, was expanded from Districts 1 and 4 to all five police districts. The program was also named one of 25 finalists worldwide for the Webber-Seavey Award for Quality in Law Enforcement given by the International Association of Chiefs of Police in 2009.

In 2009 NCCRI targeted the Bull's Eye target area and worked with HEAT teams and GREAT officers to reach younger siblings of gang members. A new NCCRI website was launched featuring a public education section and a secure police site. Police pages give guidelines for responding to child trauma victims on scene and enable officers to make on-line referrals to mental health services directly from the squad car.

District 1 C.O.P.s Up & Running

The District 1 Citizens Observer Patrol (C.O.P.) was formed in 2009 with citizen volunteers patrolling neighborhoods by September 2009. After completing required program training, C.O.P. volunteers work on patrol in the community to assist law enforcement with non-emergency services. Within the first seven months, District 1 C.O.P.s supported the police department with 2,322 community contacts, 1,722 man hours, 140 infirm checks, 102 ride-bys, 63 house checks and 4,836 patrol miles.

"The general sentiment was that a C.O.P. team in District 1 was highly improbable," says C.O.P. 1 Capt. Robert Scott, who took on the challenge as a meaningful way to give back to the Durham community. "Now that it is up and running well, residents and the department are extremely happy." Currently District 1 has six C.O.P. volunteers.

DPD's C.O.P. program began as pilot initiative in police District 2 in September 2003 and now operates in police Districts 1, 2 and 4 with plans to revive the program in District 3.

Driving Forces

Two new cars added to DPD's fleet in 2009 capture the attention of motorists, pedestrians and spectators alike. The department's first electric car, the GEM e4 (four-door and four wheels), is used to patrol downtown, the American Tobacco Trail and special events. Equipped with a siren and a red and blue light bar on the roof, the GEM can easily maneuver through crowds travelling at speeds up to 25 mph for a range of about 30 miles between charges. The environmentally friendly GEM was purchased to replace the 3-wheel, gas-burning Cushman.

Steering youth away from choosing a life of crime and drugs is the driving force behind the GREAT (Gang Resistance Education and Awareness Training) Unit's colorful Cadillac Escalade. The sport utility vehicle was confiscated as a result of a long-term international investigation into a Vietnamese drug trafficking organization. Federal task force officers, including Durham police officers crosssworn as federal agents, seized the Cadillac in 2007 along with six other vehicles, drugs valued in excess of \$1,500,000, bank accounts, land in a neighboring county and a local residence. The Escalade's pearl white exterior now prominently displays an alert: 'This Vehicle was Involuntarily Donated by a Local Drug Dealer.' It also displays the Durham CrimeStoppers phone number and the department's web address. GREAT officers will use the Escalade as a vehicle to dialogue with elementary and middle school students about the pitfalls, consequences and dangers of gang activities and delinquent behavior.



The G.R.E.A.T. Unit's Cadillac Escalade is a unique vehicle to dialogue with youth about the consequences of criminal activity.

Replacement Weapons

The police department successfully negotiated with Smith and Wesson a plan for replacing handguns with M&P .45 pistols at no cost to the City for the actual replacement weapon. Some costs were incurred for accessories like holsters, magazines and transition ammunition.

"The old handgun was a good weapon but was quite heavy and difficult for smaller hands to handle," says Deputy Police Chief Ronald Hodge. "The M&Ps .45 pistols have interchangeable grips to accommodate a wide range of hand sizes." By the end of March 2010 the Training Division had completed training for the department's sworn force to transition to the new M&P .45 pistols.

As part of the department's strategic plan, shotguns will be gradually eliminated from the agency's arsenal. A transition will be made to long rifles for better rapid response.

New Training Model for New Officers

In 2009 the Training Division implemented an advanced Police Training Officer (PTO) program for new officers who have recently graduated from DPD's 26-week Basic Law Enforcement Training (BLET) academy. New officers undergo an additional 17 weeks of PTO training that includes both an Accompanied Phase and an Independent Phase as a new officer on patrol. Modeled after the U.S. Department of Justice Community Oriented Policing and Problem Solving PTO program, DPD's new model

is designed to sharpen trainees' critical thinking abilities through intense instruction accompanied by midterm evaluations and a Board of Evaluators review.

"I wanted a program that would provide a better trained officer in the field, with knowledge of services available to them both public and private", says Training Unit Commander Delma Allen. "The former Field Training Officer (FTO) philosophy taught new recruits the art of policing through rote skills training - a very subjective method of teaching and evaluating officers." Allen adds that the new PTO model is based on the community policing concept whereby the trainee is responsible for the learning not the trainer. This model requires constant self evaluation by the trainee to determine positive and negative outcomes, as well as comprehensive familiarity with their assigned district (like community leaders, groups and concerns, crime stats, geographical characteristics, traffic patterns, points of interest, etc.). The new model's required Neighborhood Portfolio Exercise is designed to give the trainee a sense of community where he or she works and encourages the officer to develop community contacts that are critical when practicing the community-oriented policing and problem solving philosophy.

As of March 2010, 32 trainee officers in varying phases of training were performing at levels normally associated with two and three year veteran officers – a significant accomplishment for new officers with only two to eight months on the job.



The environmentally-friendly GEM e4 is the department's first electric car.

The TACT/Motor Unit was named 2009 Child Passenger Safety Seat Hero by Kids In Motion, Inc.

Limits

Money Matters

Heading into the 2009-10 fiscal year, City of Durham departments were challenged by a continued slow national economy and budget reduction mandates from City administration. A reduction in the City of Durham's workforce eliminated over 100 positions and displaced nearly forty employees (several of whom were hired into police department vacant non-sworn positions). A decrease in 401K contributions for non-sworn employees from 5% to 3% reduced longevity to a maximum of \$500 per eligible employee. A "bonus" of \$500 per eligible employee was paid to certain low-wage level employees. Travel was reduced by 25 percent by cutting non-mandatory professional memberships.

"We take the target from City's Budget and Management Office and subtract the total expenses needed for salaries and benefits for the next year, based on a reconciliation of DPD calculations and MUNIS projections," says Fiscal Services Manager Debbie Chelette. "The amount of funds left are the maximum allowed for operating expenses. To determine what to cut, we look at increases that are mandatory or cannot be controlled by us—like rent, utilities, gasoline, contractual obligations—and see how much is left for controllable costs. We identify other resources available to cover some of those costs if there is a gap between what is remaining in City funding (our target) and the costs we feel are necessary to operate the department. This may include asking division commanders

for voluntary and/or temporary reductions in spending on items they identify to us."

Of particular note was the freezing of 16 of the police department's 512 sworn positions as part of the fiscal year 2009-10 budget. While the frozen positions achieved a monetary savings of \$1,082,762, the freeze resulted in the department not being able to run its February to August 2010 basic law enforcement training academy that trains new police recruits. The full impact of the freeze will not be realized until several months as attrition continues and vacancies will need to be filled.

New Pay Plan

The Durham Police Department strives to maintain a wage structure that assists in quality recruiting, assures retention, and maintains high morale. The implementation of the police pay plan in April 2009 increased officer salaries and addressed most issues of compression and bypassing which had challenged the department for several years.

The new police pay plan, an outgrowth of a larger Citywide pay study and job tasks analyses conducted by the Waters Consulting Group, increased the police department's budget by about \$1.2 million for the first year of implementation. The biggest changes were transitioning from pay bands to pay grades, consolidation of some classifications and changing from a three-tier pay system



Officer gases up patrol car at City pumping station.

Recruits of Basic Law Enforcement Training Academy (BLET) #30 graduated July 23, 2009.

A 2009 Bulletproof Vest Partnership Grant awarded DPD \$12,716 to help provide officers like Inv. Brandon Parrot armored vests.

(Executive, Exempt, Non-Exempt) to a five-tier system (Executive, Exempt, Non-Exempt, Police, Fire). For non-sworn personnel, the market analysis showed some salaries were rated too low, some appropriately rated, and some too high. Although no employee had a salary reduction based on the study results, salary maximums were lowered for some employees, effectively freezing some salaries above maximum.

Budget Stretchers

During fiscal year 2008-09, DPD used \$424,035 of forfeiture funds to supplement the general fund for operating costs not funded in the department's budget. As of February 2010 in fiscal year 2009-10, \$116,400 in asset forfeiture had been expended. The U.S. Department of Justice (USDOJ) national asset forfeiture program deters crime by depriving criminals of the profits and proceeds of their illegal activities. The seizing law enforcement agency(ies) can receive a percentage of the forfeited property to be used for specific law enforcement purposes defined by the USDOJ.

A variety of grants awarded to DPD in fiscal year 2009-10 (as of March 2010) will supplement the general fund by \$1,208,220. These grants will help to: fund portions of the GREAT program's curriculum, summer sessions and a family component; create intelligence-driven multijurisdictional task forces to reduce drug availability; hire an Intelligence Analyst; establish a Spanish language drug

trafficking tip line; fund translating services; provide a gang awareness series for parents; purchase a radar trailer to document speeds in residential areas; and pay for overtime costs to support the district fugitive apprehension task force of the U.S. Marshals Service.

"Grants are not allowed to pay for items budgeted in the department's general fund," says Grants Manager Kisha Ethridge. "That means grant-funded projects supplement normal functions. While grants do benefit the community, they can not take the place of general funds needed for daily operations."

A GREAT Summer Camp

The GREAT Unit (Gang Resistance Education and Training) engaged 90 Durham youth in its 2009 summer camps. Funded in part by grant monies, GREAT summer camp activities introduce participants to the criminal justice system. Teen Court, mock trials, a session with District Attorney Tracey Cline and a tour of the Durham County Jail were highlights in 2009. Outings included Field Day activities at Falls Lake and water safety lessons. The camp's classroom curriculum equipped youth with life skills designed to help them make sound decisions when dealing with pressures related to peers, drugs, guns and gang involvement.



GREAT officers and summer camp participants prepare to board for outing.

Fiscal Year 09-10 Budget

\$45,136,328 (General Fund)

FY 09-10 Total Budget of \$ 47,136,788 includes non-departmental funds for NECD overtime and estimated first year revenues on new grants.

2009 Staffing Levels (as of Dec. 31, 2009)

Sworn

Non-Sworn

512 Officer Positions

120 Civilian Positions

(16 of these frozen)

2009 Crime Statistics

In comparison to 2008 crime dropped in Durham in all violent crime categories in 2009. Also incidents of property crime decreased in all categories with the exception of burglaries. (See Charts Violent Crime and Property Crime, 2007-2009). Index crime (property and violent) decreased 3 percent. Since 2000, violent crime per 100,000 residents decreased 27 percent; property crime rate per 100,000 residents declined 33 percent; and index crime rate per 100,000 residents declined 32 percent.

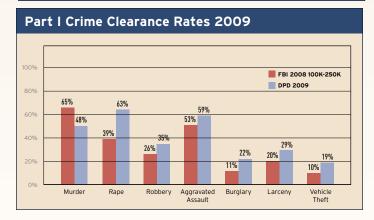
Operation Bull's Eye

New levels of success were achieved by DPD's Operation Bull's Eye - a multi-year initiative to reduce crime in a two-square mile hot-spot in East Durham. Bull's Eye six-month comparison year 3 (August 2006 to January 2007 vs. August 2009 to January 2010) showed:

- 53% decrease in violent gun crime in Bull's Eye area and 50% decrease in buffer area
- 52% reduction in shots fired call in Bull's Eye area and 51% decrease in buffer area
- 31% decline in non-self initiated drugs calls for services in Bull's Eye area and 35% decrease in buffer area

Violent Crime 2007-2009							
	2007	2008	2009	2008-2009 % Change			
Homicide	25	24	21	-13%			
Rape	88	71	67	-6%			
Robbery	800	889	716	-19%			
Aggravated Assault	828	826	801	-3%			
Violent Crime	1741	1810	1605	-11%			

Property Crime 2007-2009							
	2007	2008	2009	2008-2009 % Change			
Burglary	3625	3503	3655	4%			
Larceny	7130	7494	7313	-2%			
Vehicle Theft	988	878	743	-15%			
Property Crime	11,743	11,875	11,711	-1%			





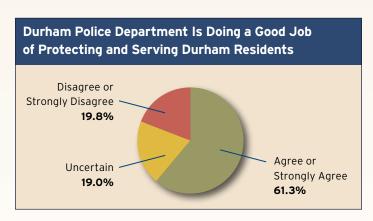
Spring 2009 Citizens Police Academy participants talk to Selective Enforcement Team's Aaron Ligo.

DPD received the 2009 Webber-Seavey Award for Quality in Law Enforcement.

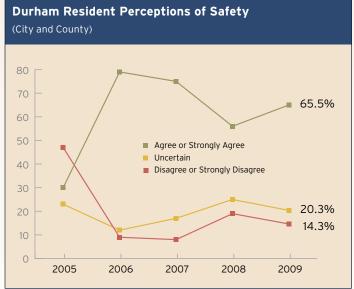
East Durham residents celebrate 2009 National Night Out.

Resident Perceptions of Safety

Since 2005 DPD has partnered with the Durham Convention & Visitors Bureau to assess Durham residents' attitudes and opinions about overall service provided by the police department. A 2009 scientific public opinion poll showed that more than 61% of Durham residents believe DPD is doing a good job of protecting and serving Durham residents, the highest level since polling began in 2005. Nearly 66% or two-thirds of residents feel safe or very safe. The proportion of residents who perceive Durham has a gang problem dropped from a margin of 7 to 1 to just slightly more than 1 to 1. By a margin of almost 4 to 1, residents feel DPD is working closely with the community. To view the complete 2009 Durham Resident Public Safety Perception Benchmarks report, visit the Durham Convention & Visitors Bureau at www.dcvb-nc.com/cr/ DPD_Safety_Report_Final.pdf.



I Feel the Durham Police Department (DPD) is Working Closely with the Community All Durham Residents Strongly Agree 23.8% Agree 25.0% Undecided 38.8 % Disagree 6.5 % Strongly Disagree 6.0 % Positive to Negative Ratio 3.9 to 1





DPD civilians and officers jog in the 2009 Torch Run for Special Olympics.

Durham youngster and Inv. Sammie Simmons participate in Shop With a Cop outreach event.

Victims Advocate Jaqueline Lopez and Crime Prevention Officer John Suitt prepare child ID cards.

Directory



Durham Police Department Directory

Durham Police Department 505 W. Chapel Hill Street Durham, NC 27701 (919) 560-4427 www.durhampolice.com

For life threatening and in-progress emergencies, call 911

All numbers are in the 919 area code.

To report non-emergency incidents (barking dogs, loud music, past crimes,) call 560-4600.

Website: www.durhampolice.com

Headquarters	505 W. Chapel Hill Street	560-4427 (560-4427 (Desk Officer)	
District 1	921 Holloway Street (across from	Long Meadow Park)	560-4281	
District 2	5285 N. Roxboro Road (lot of En	o Square Shopping Center)	560-4582	
District 3	#8 Consultant Place (near Wynns	560-4583		
District 4	3022 B Fayetteville Street (Eagle '	560-4415		
Central District	516 Rigsbee Avenue	560-4935		
Accreditation	560-4581	Professional Standards	560-4430	
Administrative Services	560-4322	Public Information/Public Relations	560-4322	
Chief of Police	560-4322	Records	560-4423	
Community Services	560-4317	Recruiting/Employee Services	560-4402	
Crime Analysis	560-4258	Special Events Application	560-4935	
Crime Prevention	560-4404	Special Operations Division	560-4454	
CrimeStoppers	683-1200	Telephone Response Unit	560-4528	
Criminal Investigations	Division 560-4440	Training Unit	560-4168	
Fiscal Services	560-4589	Victim Services	560-4951	
Information & Technol	ogy 560-4304			

Durham City Council

William V. "Bill" Bell, Mayor Chief of Police Jose L. Lopez, Sr. Farad Ali Jim Bjurstrom Deputy Chief, Operations Support Eugene A. Brown Steve Mihaich Deputy Chief (Acting), Operations Diane N. Catotti Lee Russ Asst. Chief, North Operations Howard Clement, III Asst. Chief (Acting), South Operations Delma Allen Cora Cole-McFadden Loretta Clyburn Asst. Chief (Acting), Special Operations J. Michael Woodard Jesse Burwell Bureau Chief, Administrative Services Tom Bonfield, City Manager

DPD Administration